

2018-19 Action Plan/Quarterly Dashboard

2018-19

Mpls Kids Mission: We provide high quality school age child care for families. We offer a safe, nurturing, educational and recreational experience where children are encouraged to pursue interests and develop friendships, independence, and confidence.

- On track
- On track, but some issues / not complete
- Off track or major issues

Goal Areas	Performance Targets/Goals
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A. Quality Assessment Measures

Acceleration 2020

- A1. Minneapolis Kids upholds high quality programming based off of best practices through MAAP Accreditation Standards.
- A2. The following sites will complete the formal Accreditation process: Barton, Burroughs, Field, Lake Harriet Lower, Lake Harriet Upper, Marcy, Northrop, Hale, Webster, Wenonah
- A3. Minneapolis Kids is compliant with certification requirements set by the Department of Human Services (DHS).

	Q1	Q2	Q3	Q4
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B. Inclusion Efforts

Acceleration 2020

- B1. Minneapolis Kids implements site based Positive Engagement Plan (PEP) that is the foundation of behavior expectations and reflects the values of the school community. Plans are visible and clearly communicated to staff, children, and families.
- B2. Work with Program Specialist to develop, implement and evaluate inclusion plans to serve children who have behavioral, health, and/or those who are identified as having special needs.
- B3. Continue collaboration within school settings to best serve children who have behavioral, health, and/or those who are identified as having special needs through multiple avenues.

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C. Programming

Acceleration 2020

- C1. Minneapolis Kids completes intentional planning through curriculum sheets that align with the monthly calendar.
- C2. Minneapolis Kids provides opportunities for Social Emotional Learning.
- C3. Minneapolis Kids encourages youth to be involved in planning, implementation and evaluation of activities.

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D. Organizational Development

Acceleration 2020

- D1. Minneapolis Kids provides a system for staff to identify and obtain professional development goals.
- D2. Minneapolis Kids has a new staff orientation process with clearly defined goals.
- D3. Minneapolis Kids has efforts to recognize and appreciate the contributions of staff members.
- D4. Minneapolis Kids completes the necessary requirements to maintain a certified center status under new Certification of License Except Child Care Centers legislation.

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E. Marketing & Communication

Acceleration 2020

- E1. Minneapolis Kids will develop a user-friendly webpage.
- E2. Minneapolis Kids will increase outreach efforts through multiple marketing avenues.
- E3. Minneapolis Kids will maintain systems of communication including formal meetings with supporting documents such as agendas and notes.
- E4. Minneapolis Kids will use various approaches to improve customer service and communication to families.

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Goal Areas	Progress Update
A. Quality Assessment Measures Acceleration 2020	
B. Inclusion Efforts Acceleration 2020	
C. Programming Acceleration 2020	
D. Organizational Development Acceleration 2020	
E. Marketing & Communication Acceleration 2020	